

## Shipping Policy for Anupam

Thank you for shopping with Anupam! We strive to provide the best service and ensure that your order reaches you in a timely manner. Please take a moment to review our shipping policy.

### Processing Time:

All orders are processed within 1-2 business days. Orders are not shipped on weekends or holidays. If we are experiencing a high volume of orders or delays due to unforeseen circumstances, shipments may be slightly delayed. We will notify you if there is any significant delay in processing your order.

### Shipping Time:

Once your order is processed, it typically takes 4-7 business days to ship. Delivery times may vary depending on your location and the shipping method selected at checkout. Please note that shipping times are estimates, and while we aim to meet these timelines, we cannot guarantee exact delivery dates due to factors beyond our control, such as weather conditions or postal delays.

### Shipping Address:

Please ensure that the shipping address provided during checkout is accurate and complete. Anupam is not responsible for delays or issues caused by incorrect or incomplete addresses. If you notice any mistakes in your order details, please contact us immediately.

### Lost or Damaged Items:

We take great care to securely package and promptly ship your items, but accidents can occur. If your order arrives damaged, please contact us within 7 days of receiving it. We will assist you in resolving the issue, either by offering a replacement or, in cases where repair is possible, arranging for the item to be fixed by our expert technicians. Kindly go through our return/exchange policy to know more.

### International Shipping:

At this time, we only ship within India. We do not offer international shipping.

### Contact Us:

If you have any questions or concerns regarding your order or shipping, please don't hesitate to contact our customer support team at [support@anupamsinks.in](mailto:support@anupamsinks.in). We are happy to assist you.

Thank you for choosing Anupam for your sink, floor drain and accessory needs! We appreciate your business and look forward to serving you.